

CONDITIONS
AND
ARBITRATION RULES
of the
NETHERLANDS ASSOCIATION FOR THE TRADE
IN DRIED FRUIT, SPICES AND ALLIED PRODUCTS

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Secretariat: Louis Pasteurlaan 6, 2719 EE ZOETERMEER

CONDITIONS
OF THE
NETHERLANDS ASSOCIATION FOR THE TRADE
IN DRIED FRUIT, SPICES AND ALLIED PRODUCTS

ARTICLE 1

The Conditions of Nederlandse Vereniging voor de Handel in Gedroogde Zuidvruchten, Specerijen en Aanverwante Artikelen (N.Z.V.) [Netherlands Association for the Trade in Dried Fruit, Spices and Allied Products], hereinafter: "N.Z.V. Conditions", apply to the trade in dried fruit, spices and allied products

- between members of N.Z.V.;
- between members and non-members, and between non-members if so agreed by the parties or if these Conditions must be deemed to be applicable.

ARTICLE 2

The N.Z.V. Conditions consist of

- a General Part "A" containing rules governing all transactions made on N.Z.V. Conditions;
- a Part "B" containing additional and specific rules relating to the trade in the products mentioned in Article 1 on the basis of FAS, FOB, CFR, CIF and similar terms;
- a Part "C" containing additional and specific rules relating to the trade in the products mentioned in Article 1 on other terms than those mentioned in Part "B".

GENERAL PART "A"

ARTICLE 3

Netherlands law

All contracts made on N.Z.V. Conditions shall be governed by Netherlands law, irrespective of the nationality or domicile of the parties, and in the event of any dispute concerning translations only the Dutch text of the N.Z.V. Conditions shall be binding.

ARTICLE 4

Filing

The N.Z.V. Conditions have been filed at the Chamber of Commerce (number:40341013).

ARTICLE 5

Confirmation

1. Confirmations of purchase or sale must be sent to the parties concerned no later than on the first working day (for the definition of "working day" see article 13, paragraph 13) following the day on which the transaction is concluded.
2. If no objection has been made against such confirmation by the first working day following receipt thereof, it shall be deemed to have been accepted.

ARTICLE 6

Order of fulfilment of contracts

If several contracts for the same product have been concluded between the buyer and the seller on identical terms of shipment or delivery, such contracts must be fulfilled in the order in which they have been concluded and with due observance of the agreed time of shipment or delivery.

ARTICLE 7

Force majeure

1. Any party who on account of any cause or event beyond his control wishes to plead force majeure must as soon as possible - and with due observance of the provisions of paragraphs 4 and 5 - notify the other party thereof and if so requested by the other party must at the earliest possible opportunity provide sufficient evidence to prove the validity of his plea of force majeure.
2. The existence of an event of force majeure shall - if necessary - be assessed by arbitrators and the consequences of force majeure shall - if necessary - be ascertained by arbitrators.
3. If the execution of the contract can be effected with additional charges and such execution is desired by the buyer, the additional charges shall be for the buyer's account.
4. If as a result of force majeure the goods or any part of

them cannot be shipped within the agreed time, the seller shall give written notice of that fact to the buyer as soon as possible and in any event within 14 calendar days after expiry of the time for shipment agreed in the contract. In that case the time for shipment shall be extended by 30 calendar days; if the situation of force majeure still continues after this period has expired, the time allowed for shipment shall again be extended by 15 calendar days.

5. The buyer must accept such notice also after 14 calendar days have elapsed since the expiry of the time agreed for shipment in the event that he has not bought direct from the first seller, if the latter has in time given the notice referred to in the paragraph 4 of this article and each subsequent seller has transmitted said notice in writing to his buyer no later than on the first working day following said notice.
6. If the situation of force majeure continues for longer than 45 calendar days the contract shall be cancelled without settlement of any price difference or liability for any other payment.
7. Rescission of the contract in deviation from the foregoing and based on Section 6:265 of the Netherlands Civil Code is excluded.

ARTICLE 8

Default

1. Without prejudice to the provisions of paragraphs 3 and 4 of Article 10, if one of the parties fails to fulfil any of its obligations to the other party, the other party shall only be entitled, at its discretion, either to cancel the contract:
 - a. without liability to pay compensation;
 - b. and make a cover purchase or sell the goods or the documents conferring title to the goods through the intermediary of a broker or other agent of sound repute, such broker or agent to be notified in writing that the purchase or sale, as the case may be, is a cover transaction; and the other party being entitled to claim from the defaulting party compensation for any loss sustained as a result of a price difference; or
 - c. and claim from the defaulting party the difference between the contract price and the market value on the first working day following the default.
2. If one of the parties finds the price of purchase/sale as referred to under b. or the price difference as referred to under c. unacceptable, the price difference shall be determined by arbitrators. The calculation of the amount of compensation so to be determined must be based on the nominal contract weight.

The defaulting party may be required to compensate the other party for costs and expenses incurred as a result of the default.

ARTICLE 9

Insolvency

In the event that prior to completion of a contract the buyer or the seller is evidently unable to meet his obligations or ceases payments or applies for a court order of suspension of payments or is adjudged a bankrupt, the contract shall be cancelled by operation of law and the other party shall be entitled to claim damages consisting of the difference, if any, between the purchase price and the market value on the working day on which the events referred to above may be deemed to be generally known, or at any rate known to the other party.

ARTICLE 10

Claims/complaints

1. Any claims/complaints by the buyer must be submitted in writing within the periods given in Article 27 or in Article 36, whichever is applicable.
2. If prior to arrival of the consignment the buyer has sold that consignment to another and does not himself take delivery of the goods, they may still file a claim/complaint provided that they shall send notice of such claim/complaint no later than on the first working day following receipt of the claim/complaint from their buyer and on condition that the latter has likewise observed the term prescribed in paragraph 1.
3. If the buyer considers that the quality of the goods does not meet the agreed standard of quality, he shall not be entitled solely on that ground to demand cancellation of the contract, with or without damages, but in that case may claim compensation for the difference in value.
4. If the difference in value is of an exceptional nature or if the goods delivered are not of the kind, origin, packing, grade or crop contracted for, the buyer may demand cancellation of the purchase contract with or without damages. The decision as to whether such claim is to be granted shall be at the sole discretion of arbitrators.

ARTICLE 11

Disputes

1. All disputes arising from or in connection with contracts made on N.Z.V. Conditions and relating to the trade in products as referred to in Article 1, or arising from or in connection with any agreement subsequent or supplementary to such contracts, shall be settled by arbitration in accordance with the N.V.Z. Arbitration Rules which are considered to be part of these Conditions.
2. If any party involved in arbitration does not conform to an award of arbitrators from which there lies no appeal, the N.V.Z. shall be authorized to disclose that fact, in a manner to be decided by the N.V.Z., to the members of the N.V.Z. as well as to any other interested parties.

ARTICLE 12

Changes in freight rates, duties, taxes, etc.

1. All goods which have been sold for shipment or in transit or for forward delivery or cleared through customs and which at

the time of sale are not in the open market shall be deemed to have been sold on the basis of such freight rates, taxes and/or surcharges thereon and customs, excise or other duties or taxes imposed by proper authorities as were generally known at the time when the contract of purchase was concluded.

2. Any increase or decrease in the freight and other rates referred to in paragraph 1 which has become generally known after the contract of purchase was concluded and which may lead to a change in the agreed price shall be for the account or, as the case may be, for the benefit of the buyer.

ARTICLE 13

Definitions

1. "Approximately" or "approx." written before the quantity means: the seller is entitled to deliver 5% more or 5% less.
2. "Reply on a certain day" means: in the possession of the party concerned, but no later than 17.00 hours (5 p.m.).
3. Delivery terms are interpreted and construed in accordance with the latest version of the Incoterms.
4. If the contract between the buyer and the seller contains delivery terms which are not explicitly defined in the latest version of the Incoterms, such terms should, to the extent possible, be interpreted in accordance with their closest equivalent in the latest version of the Incoterms (for instance: the terms F.O.T. and F.O.R. are to be interpreted in accordance with their equivalent FCA. The term Franco shall be interpreted in accordance with its equivalent DDP or DDU).
5. "Immediate shipment" means: shipment to take place no later than 10 calendar days after the date of contract.
6. "Prompt shipment" means: shipment to take place no later than 21 calendar days after the date of contract.
7. "Tel quel [as is]" means: without responsibility of the seller for quality and packing.
8. "On supervision of quality" means: the buyer is entitled to inspect the goods selected for him by the seller and to reject the goods if they do not meet the description on which he has bought them, provided the buyer shall inform the seller of the rejection no later than on the first working day after the seller has given him the opportunity to inspect the goods. Any dispute on this shall be decided by arbitration. If the rejection is accepted by the seller or if the arbitrators find the rejection justified, the contract of purchase shall ipso facto be cancelled without any liability to pay damages.
9. "On approval" means: the buyer is entitled to inspect the goods selected for him by the seller and to reject the goods without giving reasons, provided the buyer shall inform the seller of the rejection no later than on the first working day after the seller has given him the opportunity to inspect the goods. Failing this the goods shall be deemed to have been approved. If rejection takes place in time, the contract of purchase shall ipso facto be cancelled without any liability to pay damages.

10. "On approval of sample" means: the buyer is entitled to reject the sample sent to him by or on behalf of the seller, without giving reasons for his rejection, provided the buyer shall inform the seller of the rejection no later than on the first working day after receipt of the sample. Failing this the sample shall be deemed to have been approved. If rejection takes place in time, the contract of purchase shall ipso facto be cancelled without any liability to pay damages.
11. "Goods inspected" means: from the moment when the contract of purchase is concluded the seller is no longer responsible for the quality and packing of the goods sold.
12. "Written" or "in writing" means: by telefax, telegram, letter or e-mail.
13. "Working days" means: all calendar days except Saturdays, Sundays and public holidays applicable to the parties involved. A working day is deemed to begin at 9.00 hours (9 a.m.) and to end at 17.00 hours (5 p.m.).

ARTICLE 14

Arbitration on quality

1. If a complaint on quality is to be settled by arbitration, such arbitration shall be conducted, at the buyer's choice, either:
 - a. by the arbitrators examining the goods or samples drawn by order of the arbitrators; or
 - b. by the arbitrators examining samples drawn in accordance with paragraph 3 of this article.
2. If arbitration is conducted by examination of the goods and/or of samples drawn by order of the arbitrators, the goods - either the entire consignment or part thereof, at the discretion of the arbitrators - must be present in their original state and condition.
3. Samples intended for examination by arbitrators shall be drawn on the buyer's behalf and at his expense, in the presence of a supervisor to be appointed by the seller, in the manner customary for the branch of trade concerned by a neutral person, company or organization of sound repute whose business is or includes the drawing of samples in the interests of others. The samples must be sealed by the supervisors of the buyer and the seller. Furthermore, if the seller so wishes, for his benefit and at his expense one or more additional samples shall be drawn and sealed at the same time and in the same manner.
4. Sample-taking must be completed within 12 calendar days after unloading of the goods at the place of destination. In the case of consignments which at the time of unloading are not yet fully cleared and released to the buyer, sample-taking must be completed no later than 12 calendar days after such clearance and release has been effected.
5. The buyer shall forfeit his rights relating to a complaint on quality if he fails to call in time upon the cooperation of the supervisor appointed by the seller, or - save in exceptional circumstances - if the period mentioned in paragraph 4 of this article has been exceeded.
6. Samples may be drawn and sealed by the buyer in the absence

of the seller or his supervisor only:

- a. if expressly so agreed by the buyer and the seller; or
- b. if the seller has failed to appoint a supervisor in time, or if the seller or his supervisor, although having been duly notified by the buyer of the place and the time of sample-taking, is not present at the appointed place and time. In that case the seller must accept the sealed samples such as these have been drawn in the manner indicated in paragraph 3 of this article but without supervision of and sealing by the seller's supervisor.

7. The seller shall be entitled to draw unsealed samples from the consignment before weighing takes place; the value of such samples shall be for the seller's account.

ARTICLE 15 A

Cancellation of contracts

If the buyer has refused or failed to fulfil obligations to the seller imposed on him under a contract, the seller shall be entitled to suspend the performance of any other contracts made with the buyer on these N.Z.V Conditions until such time as the buyer has fulfilled his obligations. Costs and expenses incurred as a result of such suspension shall be for the account of the defaulting buyer. If such suspension has continued for more than 30 calendar days the seller shall have the right to cancel said contracts, either with or without application of the provisions of Article 8 concerning compensation for costs and losses.

ARTICLE 15 B

Reservation of ownership

The property in the goods shall not pass to the buyer until the buyer has fulfilled all his obligations of payment, including interest and costs, arising out of the contract concluded between the parties. In the event that the buyer should fail to fulfil any of his obligations to the seller, the seller shall be entitled to recover possession of the goods to which the seller's reservation of title relates, which recovery of possession the buyer shall enable the seller to perform, without any demand, notification by writ served by a bailiff, judicial intervention of any other similar measure by the seller being required. The buyer shall only be entitled to dispose of the goods or process the same if such disposal or processing forms part of the normal course of business of the buyer.

ARTICLE 16

Transitional provision

The amended N.Z.V. Conditions come into force on 1 August 2020 and are applicable to contracts, as mentioned in article 1, concluded on or after 1 August 2020.

PART "B"

ARTICLE 17

Shipment

1. Shipment may be made in one single consignment or by instalments, either direct or indirect, with or without transshipment. Each instalment shall be treated as a separate contract.
2. Save for proof to the contrary, the date of the shipping document shall be taken as the date on which the goods were shipped. A "received for shipment" bill of lading does not constitute a valid shipping document.

ARTICLE 18

Tender

1. If goods have been despatched by sea-going vessel the seller must inform the buyer of the name of the ship within 14 calendar days from the date of shipment but no later than 1 calendar day before the expected date of arrival of the ship. The buyer shall be required to pass on the tender to his buyer no later than the first working day after receipt thereof.
2. If goods have been despatched by other means than by sea-going vessel the seller must as soon as possible after despatch inform the buyer of the details of such other means of carriage.
3. Any mistake on the carrier's part and any error which can be shown to have been caused by the use of the means of communication used in the case concerned must be rectified by the seller as soon as possible after discovery of such mistake or error.
4. Consignments which at the time of tender had been lost or had suffered serious damage may no longer be tendered as and when the seller may be deemed to be aware of that fact, unless the seller has prima facie evidence to show that he was unable to submit the tender any earlier.
5. A tender may not be withdrawn, unless the parties expressly agree otherwise.

ARTICLE 19

Presentation of documents

1. The documents must be presented to the buyer at the earliest possible opportunity but no later than on the last working day before arrival of the means of carriage.
2. If the seller can prove that the documents were presented to him too late or reached him too late due to negligence on the part of the post office or the bank or through circumstances beyond his control, and that he has immediately taken the necessary action to take up the documents concerned and present them to the buyer, he cannot be held liable for any costs, expenses and/or loss on account of late presentation of documents.
3. Any costs, expenses and/or loss incurred through negligence by the buyer shall be for the buyer's account.

4. The buyer shall not be entitled to raise objections to variations of minor significance in despatch, markings and numbers of packages or in the details of the means of carriage, provided that upon arrival the consignment can be identified as the consignment intended to be delivered in the tender concerned.

ARTICLE 20

Payment

1. Payment must be made, even in the event that the goods have been lost or damaged during transit, upon first presentation against surrender of a complete set of documents.
2. If the agreed or usual documents or any copies of said documents are missing, the seller must furnish a bank guarantee therefore and such bank guarantee shall take the place of the missing documents.
3. A sub-order or delivery order issued by the carrier shall also be regarded as a shipping document; such instruments must specify, among other things, the date of despatch as shown on the shipping document as well as the number of that document. They may not contain any clauses serving to reduce the carrier's liability. The buyer shall not be entitled to refuse to accept as documents such instruments as aforesaid issued by banks, warehousemen or forwarding agents.
4. If payment on arrival has been agreed upon, payment must be made immediately when the means of carriage arrives at the place of destination. In the event of arrival on a day other than a working day, payment must be made on the first working day after arrival of the means of carriage at the place of destination. If the means of carriage has been lost or has suffered delay through whatever event, payment must be made on the calendar day or on the first working day after the day on which according to the latest reported news the means of carriage would have arrived at the place of destination.

ARTICLE 21

Brokerage, commission

Brokerage and/or commission shall be payable even if delivery has not taken place. The obligation to pay brokerage/commission shall cease only if the contract is not performed on account of force majeure or insolvency of the buyer.

ARTICLE 22

Risk

All risks of the journey or voyage shall be borne by the buyer.

ARTICLE 23

Freight

1. Subject also to what is provided in this respect in Article 12, freight and other duties, taxes and/or surcharges thereon shall be no other than those payable under the documents on which shipment has taken place. If as a result

of unloading in a port of refuge or through whatever other cause additional or new freight or any other charges should become due, such freight or charges shall be for the account of the buyer.

2. Freight may be paid in advance or, at the seller's option, may be made payable at destination.

ARTICLE 24

Transport insurance

1. If goods are sold on CIF terms the seller must take out with (an) insurance company/companies of sound repute the usual transport insurance, without franchise, including war risk cover, war risk insurance premium in excess of ½% to be for the account of the buyer. The goods must be insured for the contract price plus 10%.
2. In the case of goods already shipped and insured which have been sold on FAS, FOB or CFR terms, the buyer must take over the transport insurance including war risk cover.

ARTICLE 25

Checking

Checking of the goods by the buyer shall be done at the place of destination or the place of unloading, as the case may be.

ARTICLE 26

Weighing, short weight

1. Weighing shall be done per individual package or in drafts, according to local custom, to within 100 grams exactly; weighing of groundnuts, however, shall be done to within 250 grams exactly.
2. Short weight in excess of 1% of the shipped weight, based on the total of the undamaged packages, must be made good by the seller to the buyer, provided that the weight has been determined by sworn weighers at the place of unloading within 12 calendar days after unloading. The weighing charges shall be for the account of the buyer.
3. If the seller or his representative so desires, provided such wish is expressed in good time, the seller or his representative must be given the opportunity to verify the weighing. The cost of such verification shall be for the account of the seller.
4. In the event of damaged and/or missing packages the weight of such packages shall be calculated on the basis of the average weight of the undamaged packages.

ARTICLE 27

Claims/complaints

1. Any claims/complaints by the buyer must be submitted in writing, as soon as possible (considering the circumstances) after unloading, by letter, telefax or e-mail to the address of the seller or, if the seller is not situated in the Netherlands but has a representative there, to the address of the seller's representative.

2. If at the time of unloading, the documents have not yet been presented, the period mentioned in paragraph 1 of this article shall begin from the date on which the documents have been presented.

ARTICLE 28

Documentary credit

If the parties have agreed that payment shall be made by means of documentary credit, the buyer shall ensure that the documentary credit will be available to the seller at such a time that the seller is able to fulfil his contractual obligations.

In the event that the buyer should fail to fulfil the above obligation, he shall be in default of the fulfilment of his obligations as referred to in Article 8.

ARTICLE 29

Vacant

PART "C"

ARTICLE 30

Ex quay

1. Delivery of goods which have been sold ex quay must be taken by the buyer at the place where the goods are located and within 7 working days after the purchase has been concluded, unless the parties have agreed otherwise.
2. If goods have been sold "free on truck", the handling and loading charges, stowage included, shall be for the account of the seller. If goods have been sold "ex works"/"ex warehouse"/"ex store"/"ex quay", the handling charges shall be for the account of the seller. If goods have been sold "lying at works"/"lying at warehouse"/"lying at store", said charges shall be for the account of the buyer.
3. During the period of time allowed before payment for a consignment of goods has to be made ("the prompt") the goods shall lie at the risk and for the account of the seller until the buyer has taken delivery of the goods. After delivery has been taken or the prompt has expired, as the case may be, the goods shall lie at the risk and for the account of the buyer.
4. The seller shall not be deemed to carry an open-market stock of the goods sold duty paid.
5. Taking delivery by instalments shall be permitted only with the approval of the seller.

ARTICLE 31

Forward delivery

If goods have been sold for forward delivery the seller must despatch (or cause others to despatch) such goods within the agreed time. If for spot goods immediate delivery has been agreed upon, such goods must be despatched within 5 working days.

ARTICLE 32

For shipment or in transit

1. Shipment shall be made in one single consignment or by instalments, either direct or indirect, with or without transshipment. Each instalment shall be treated as a separate contract.
2. Save for proof to the contrary, the date of the shipping document shall be taken as the date on which the goods were shipped.
3. If goods are sold for shipment or in transit, the seller shall be entitled not to deliver the goods if they have not arrived safely at the place of unloading.
4. If the seller has undertaken responsibility for forwarding the goods from the place of unloading, the buyer must give the seller timely instructions regarding carriage and destination. If upon arrival of the goods the seller has received no forwarding instructions from the buyer, the seller shall despatch the goods to the buyer's address by whatever means of carriage he may think the most suitable

- for the purpose.
5. In the event that goods sold for shipment or in transit must be delivered at the place of unloading, the buyer must take delivery of such goods at the place of unloading immediately after he has been notified by the seller that the goods are ready for delivery.
 6. The seller shall be entitled to demand payment immediately after he has given notice as aforesaid, even in the event that the buyer does not take delivery. All costs and expenses incurred as a result of the fact that the buyer has not taken delivery of the goods immediately after the seller's notice shall be borne by the buyer.
 7. If goods sold for shipment or in transit are not unloaded in the Netherlands as a result of any dock strike in this country, the seller shall be entitled to charge the extra freightage incidental to such unloading outside the Netherlands to the buyer's account.

ARTICLE 33

Payment

1. Payment must be made, without any reduction or discount, within 8 calendar days after the goods have been delivered. A request for arbitration shall not suspend this term.
2. However, even if other terms of payment have been agreed upon, the seller shall be entitled at all times to demand payment on delivery.
3. The buyer who does not timely perform his payment obligations is liable for all costs and damages arising as a result thereof. In addition, interest will be due at a rate equal to the refinancing interest rate of the European Central Bank plus 3.75%, at the time of the buyer's default and thereafter, or any amount outstanding during the buyer's default of payment.

ARTICLE 34

Brokerage, commission

1. In transactions concluded through the intermediary of a broker or agent the seller shall be required to pay at least 1% and the buyer shall be required to pay at least ½%, or (as the case may be) both of them shall be required to pay so much as is customary for the product concerned, to that broker or agent by way of remuneration for his services, such brokerage or commission to be stated in the purchase confirmation.
2. Payment of buying brokerage or commission shall not be obligatory in a contract of which the invoice value of the goods is more than € 10.000,--.
3. Brokerage and/or commission shall be payable even if delivery has not taken place, unless the contract is not performed as a result of force majeure or on account of insolvency of the buyer.

ARTICLE 35

Weights and weighing

1. The goods shall be sold at their original weight, provided that any short weight in excess of 1% must be made good by the seller. Any damaged packages must be weighed on delivery. However, if weighing on delivery has been agreed upon, the cost of weighing shall be for the account of the seller.
2. The expression "net original weight" means the net weight as this is noted on the packing or, in the absence thereof, as this is customary for the product concerned.
3. Weighing shall be done per individual package or in drafts, according to local custom, to within 100 grams exactly; weighing of groundnuts, however, shall be done to within 250 grams exactly.
4. If the terms on which the contract of purchase has been concluded include "deduction of tare", the calculation for that purpose shall be based on the tare which is noted on the packing or, in the absence thereof, the tare stated by the consignor as shown in his weight note or invoice or, in the absence thereof, the tare such as this is customary for the product concerned.
5. If the tare cannot be calculated on the basis as indicated in paragraph 4 of this article, the tare must be determined by weighing the packing material of 10 packages, rounded up or down to the nearest 100 grams, the cost of such weighing to be borne by the party found to be in error.
6. "Particular tare" or "real tare" means: the actual tare, the weight of the packing material to be determined by weighing a maximum of 10 empty containers of the consignment, rounded up or down to the nearest 100 grams.
"Customary tare" or "regular tare" means: the tare such as this is customary for the product concerned.

ARTICLE 36

Claims/complaints

1. The buyer must submit any claims/complaints by letter, telefax or e-mail to the address of the seller as soon as possible (considering the circumstances) after receipt of the purchased goods.
2. If a claim/complaint concerns goods delivered on/alongside/in the means of carriage, the term mentioned in paragraph 1 of this article shall begin on the date of unloading at the place of destination. This provision shall not affect the provision on the risks during the journey.

ARTICLE 37

Vacant

ARTICLE 38

Vacant

ARBITRATION RULES
OF THE
NETHERLANDS ASSOCIATION FOR THE TRADE
IN DRIED FRUIT, SPICES AND ALLIED PRODUCTS

BASIS FOR ARBITRATION

ARTICLE 1

1. All disputes between members of the Nederlandse Vereniging voor de Handel in Gedroogde Zuidvruchten, Specerijen en aanverwante artikelen (N.Z.V.), arising from the trade in dried fruit, spices and allied products, shall be settled by arbitration as laid down in these Rules, unless otherwise agreed upon in writing by the parties.
2. Former members of the N.Z.V. shall remain bound by the Arbitration Rules in all disputes arising from obligations incurred, or transactions effected, while they were still members.

ARTICLE 2

1. All disputes between a member of the N.Z.V. and a non-member, or between non-members, arising from contracts concerning the trade in the aforesaid products or from subsequent contracts resulting from such contracts, shall also be settled by arbitration in accordance with these Rules, if these Rules and/or the conditions of the N.Z.V. have been declared or are deemed to be applicable to the original contract.
2. Any person who has acted as an intermediary in the conclusion of contracts as referred to in par. 1 of this article and has signed the relevant letter(s) of confirmation shall thereby become a party to the arbitration with respect to any dispute arising from the contract(s) or from his intermediation.

ARTICLE 3

Disputes arising from the trade in products as referred to in art. 1 shall also be settled by arbitration in accordance with these Rules if the request for arbitration is accompanied with a deed of submission (compromise) in two copies, signed by the disputing parties and meeting all legal requirements, in which these Arbitration Rules are declared applicable.

The President of the N.Z.V. (hereafter referred to as "President") shall insert the names of the arbitrators and, in the event of an appeal, the names of the appeal-arbitrators, following the procedure as laid down in articles 7 and 21.

By presenting such deed of submission the parties shall be deemed to have given their irrevocable assent to the appointment of arbitrators according to the above-mentioned articles.

ARBITRATION COMMITTEE

ARTICLE 4

1. At the Annual General Meeting of Members of the N.Z.V., an

Arbitration Committee shall be elected from which a Board of Arbitration shall be constituted, in the manner to be described hereinafter, for each dispute submitted for arbitration.

2. The number of members to be elected to the Arbitration Committee shall be decided by the Annual General Meeting.
3. Eligible for election to the arbitration committee shall be persons who are either themselves members of the N.Z.V., or partners or directors of partnerships or companies as referred to in art. 3 par. 1 of the Articles of Association, or authorized representatives of members.
4. All members of the Arbitration Committee must retire at the aforesaid Meeting but shall be immediately eligible for re-election.

REQUEST FOR ARBITRATION

ARTICLE 5

1. Except in the case mentioned in art. 3, a request for arbitration must be made within 30 calendar days after the date on which the dispute has arisen. Subject to compliance with the provisions of art. 10 and the provisions of art. 27 of the N.Z.V. Conditions, a request for arbitration concerning a dispute on quality must be made within 6 working days (for the definition of "working day" see art. 28, Para. 1) after the date on which the claimant could reasonably be aware of the complaint on quality, this at the discretion of the arbitrators.
2. If either of the parties to the dispute has no residence or business address in The Netherlands, the aforesaid periods shall be extended to 60 calendar days and 12 working days respectively.
3. The expiration of these periods shall - if such argument be advanced by the respondent - result in forfeiture of the right to make any claim unless the arbitrators find that there are grounds for agreeing to an extension of the time-limits, in which case they must state such grounds in their award.

ARTICLE 6

1. The request for arbitration must be made in writing (see also Article 28, paragraph 2 of these Rules), and shall be submitted to the President or the Secretary of the N.Z.V.
2. The final request for arbitration must be made on forms supplied for this purpose by the N.Z.V., obtainable from the President or the Secretary, and should be accompanied by any evidence referred to therein. The request shall be submitted in sixfold and delivered by post, by courier or by hand to the President or the Secretary.
3. Any request made in accordance with the first paragraph should be repeated as soon as possible in accordance with the second paragraph of this article. Failing this the

President or the Secretary may, after issuing a warning, consider the request as null and void. The above-mentioned warning shall be sent by registered post.

APPOINTMENT OF BOARD OF ARBITRATION

ARTICLE 7

1. After a request for arbitration has been received and the deposit due under art. 23 has been paid to the Treasurer of the N.Z.V., a Board of Arbitration, consisting of three members of the Arbitration Committee, shall be appointed by the President and two members of the Board of the N.Z.V. nominated by him. In the absence of members of the Board, he will nominate two ordinary members of the N.Z.V..
2. No person having any direct or indirect interest in the arbitration in question may assist in the appointment of arbitrators.
3. If necessary, non-members of the Arbitration Committee may be appointed as arbitrators.
4. The President shall give immediate notice of the appointment of the Board of Arbitration, by registered letter to the parties to the dispute. With the notice to the respondent he shall enclose one copy of the request for arbitration and one copy each of any documents submitted in evidence.
5. The President shall inform the arbitrators of their appointment by letter, such letter to state the amount of the deposit paid and also the name of the arbitrator who will act as Chairman.
6. In case of non-acceptance of any appointments, new appointments shall be made and new notices shall be sent in the manner as described above.

SOLE ARBITRATOR

ARTICLE 8

1. When a request for arbitration is made in accordance with Articles 5 and 6 - except in cases of disputes on quality - application can also be made for the dispute to be decided by a single arbitrator. In that case the President shall immediately - after receipt of the required deposit - send one copy of the request for arbitration to the respondent by registered post, asking at the same time if the latter agrees to a decision by a single arbitrator. If on the fifth working day after despatch no negative reply has been received from the respondent, the President shall appoint a sole arbitrator following the procedure laid down in Article 7.
2. Articles 9 to 19 inclusive shall apply to arbitrations as referred to in paragraph 1 of this article, on the understanding that the sole arbitrator shall be considered to be "Chairman of the Arbitration Board" as well.
3. In case of an appeal, articles 20 to 22 inclusive shall apply.

4. As regards the costs of arbitration, articles 23 to 27 inclusive shall apply.
5. In appeal cases the amounts for fees and administration charges shall be as for ordinary arbitrations in first instance.

ARTICLE 8A

Combining any arbitration under these Arbitration Rules with any other arbitration, as per the provisions of Article 1046 of the Wetboek van Burgerlijke Rechtsvordering (Code of Civil Procedure), is not permitted.

ARBITRATION PROCEDURE

ARTICLE 9

1. The arbitrators will consider the dispute promptly and only when they are all present. They may request the assistance of a lawyer and/or registrar.
2. The arbitrators shall maintain secrecy with respect to all information concerning the parties and their business which may come to their knowledge as part of their function.
3. The place of arbitration as referred to in Article 1037 of the Wetboek van Burgerlijke Rechtsvordering (Code of Civil Procedure) is The Hague.

ARTICLE 10

1. The Chairman of the arbitrators shall call the parties by registered post to a hearing to be held by the arbitrators. He shall also inform the respondent of the latest date on which the respondent may - if he wishes - submit to the Chairman a written defence, in fivefold, together with any documents he may wish to present, which should also be in fivefold.
2. If the respondent submits a written defence, the Chairman shall immediately send the claimant a copy thereof, together with copies of any documents enclosed therewith.
3. At the hearing, the parties may in person or by proxy give an oral statement and clarification of their respective positions.
4. Unless the arbitrators decide otherwise, the parties may not be present at the inspection by the arbitrators of goods which are the subject of the dispute.

ARTICLE 11

1. If the arbitrators consider it desirable, they may hold more than one hearing, in which case they shall give written or oral notice thereof to the parties or their proxies.
2. Up to seven days before the first hearing at the latest, the parties may submit written supplements to the claim or defence that has previously been submitted in writing, provided that these are submitted using the same methods

described for the original claim or original defence. Once this period has passed, no further modifications will be permitted, unless agreed by the arbitrators in exceptional circumstances.

3. Should the claimant fail to appear at the first hearing, their claim shall be dealt with on the basis of their written request for arbitration. Should the respondent fail to appear, their written defence shall be taken as the basis on which their case shall be decided. If no written defence has been submitted, the claim shall be allowed, unless the arbitrators consider it to be unjustified or unfounded, or if they are of the opinion that there are grounds for giving the respondent a further opportunity of submitting a written or oral defence.

ARTICLE 12

1. The parties shall be required to give all details and information regarding the dispute which the arbitrators may desire, to appear in person if so requested, and to act in accordance with any written or oral instructions given by the arbitrators. Should a party to a dispute fail to comply with these requirements, the arbitrators may when delivering their award draw such conclusions from this as they may consider justified.
2. The arbitrators may order the parties to call witnesses; the arbitrators themselves may also call witnesses. All oral examinations shall take place and all oral statements shall be made at the hearing, except in special cases at the discretion of the arbitrators. The parties must be given sufficient time to inspect all written statements and other documents on which the arbitrators will rely in making their award.

COUNTERCLAIM

ARTICLE 13

1. The respondent shall be entitled to bring a counterclaim against the claimant, up until the last day of the term granted for the submission of its written defence and provided such claim arises from the same contract or transaction which gave rise to the original claim.
2. If a counterclaim arises from another contract or transaction (but is subject to these Arbitration Rules) a separate request for arbitration must be submitted. However, this may be accompanied by an application, giving reasons, for this claim to be put before the arbitrators hearing the original claim.
3. In the case referred to in paragraph 1 of this article, or if the application mentioned in paragraph 2 of this article is not granted, the arbitrators shall decide whether the original claim and the counterclaim shall be decided together or separately.
4. The respondent shall be entitled, furthermore, to bring a claim as referred to in paragraph 1 of this article if the

claimant withdraws its claim before the defendant has had the opportunity of submitting a written defence. In that case the counterclaim must be lodged within 14 calendar days after the date on which the registered letter from the Chairman or the Secretary, informing the respondent of the withdrawal, has been sent.

5. In the case referred to in Article 3, a counterclaim shall be admissible only if this is mentioned in the Deed of Submission.

CHALLENGE OF ARBITRATORS

ARTICLE 14

Arbitrators may be challenged on any of the grounds on which pursuant to the law judges may be challenged and, moreover, on the grounds that

- 1.the arbitrator is employed by or in any way associated with the business of any of his fellow-arbitrators or of one of the parties to the dispute;
 - 2.the arbitrator is a relation by blood or by marriage up to four times removed, of any of the other arbitrators;
 - 3.an arbitration is pending between the arbitrator or his wife or their relations by blood or by marriage, in the direct line, and one of the parties;
- all the above irrespective of whether such grounds existed before or have arisen since the appointment of the arbitrators.

ARTICLE 15

1. Objections challenging arbitrators must be made within 8 calendar days after the date on which notice of the appointment, as referred to in art. 7, par. 4, or (in case of change of arbitrators) in art. 16, par. 3, has been sent.
2. Notice of challenge of arbitrators must be given to the President by registered letter, such letter to state all objections and all grounds of the challenge; failure to do so will result in the forfeiture of all rights.
3. However, if any ground for a challenge comes to the notice of party concerned only on a later date, he may still send his notice of challenge within 3 working days after expiry of the period mentioned in par. 1 of this article.
4. The President shall send copies of the aforesaid letter to the challenged arbitrator(s) and to the other party to the dispute. If the challenge is not immediately accepted by the challenged arbitrator(s) and by the other party, the persons who pursuant to art. 7 (in case of appeal, art.21) have appointed the arbitrators shall decide the matter and send their decision by registered letter to the arbitrators and to the parties.
5. If the challenge is neither withdrawn nor accepted within 8 calendar days after the date on which the letter referred to in the second sentence of par. 4 of this article has been sent, the matter shall be decided by the District Court (Arrondissementsrechtbank) in Rotterdam at the request of the

challenging party. Such request must be filed within 8 calendar days after the date on which the President has informed the challenging party by registered letter that the challenge has not been accepted, failing which the challenge is deemed to have been withdrawn.

REPLACEMENT OF ARBITRATORS

ARTICLE 16

1. If, for any reason whatsoever, one or more of the arbitrators appointed cannot, or cannot any longer, act as such, the persons who pursuant to art. 7 (in case of appeal, art. 21) have appointed them (if necessary, acting together with substitutes to be nominated by the President) shall appoint other arbitrators in accordance with art. 7 to replace them.
2. If in consequence of the withdrawal of one or more of the arbitrators the mandate of the other arbitrator(s) should be terminated, the latter shall be considered to have been re-appointed.
3. The President shall immediately give notice of the replacement by registered post to the parties and by ordinary post to the other arbitrator(s).
4. If the replacement of any arbitrator occurs after the first hearing, the case must be tried again from the beginning, unless the parties and the arbitrators unanimously agree to the hearing of the dispute being continued.

WITHDRAWAL OF ARBITRATION

ARTICLE 17

1. A request for arbitration may be withdrawn by the claimant by registered letter or by telefax or by e-mail addressed to the President. If, however, the respondent has already submitted a written defence, or has given his defence orally at the hearing, withdrawal shall be permitted only if the respondent declares that he agrees thereto.
2. The President shall immediately by registered post inform the respondent of the withdrawal.
3. If the arbitration is withdrawn before the arbitrators have started work on the case, the claimant must pay to the N.Z.V. the administration charges specified in art. 27 plus charges for postage, telephone, etc. If the arbitrators have already started work on the case, but no hearing has yet taken place, the claimant must further pay to the arbitrators one half of the arbitration fee plus all disbursements to which they would have been entitled under art. 27.
4. If the arbitration is withdrawn during or after the hearing, or after the arbitrators have already inspected to goods, the full arbitration costs shall be due.
5. Withdrawal by the claimant shall not affect the power of the arbitrators to continue to deal with any counterclaim.

AWARD

ARTICLE 18

1. The arbitrators shall render their award like good men in all fairness. They shall decide by majority of votes, and if their decision is not unanimous, this will not be stated in or under their award.
2. They may render a final award in full or in part, or a provisional award
3. In accordance with Article 1058, paragraph 1, point b of the Wetboek van Burgerlijke Rechtsvordering (Code of Civil Procedure), and considering the provisions of Article 19, paragraph 2 of these Arbitration Rules, they will ensure that the original of every full or partial final award rendered by them is filed for registration in the court of the district in which the place of arbitration is situated.
4. Regardless of that which has been determined in Articles 1060, 1061 and 1065a of the Wetboek van Burgerlijke Rechtsvordering (Code of Civil Procedure) and considering the provisions of Article 1058, paragraph 3 in conjunction with Article 1058, paragraph 1 of the Code, their mandate shall remain in force until and including the date when their final award has been filed for registration at the Court mentioned in the third paragraph of this Article.

ARTICLE 19

1. The arbitrators shall record their full or partial final awards in at least 5 counterparts, of which at least 4 should be signed by them in accordance with Article 1057 of the Wetboek van Burgerlijke Rechtsvordering (Code of Civil Procedure).
2. The chairman of the arbitrators shall send these counterparts, together with the letter of appointment duly signed for acceptance by the arbitrators, to the Secretary.
3. The Secretary shall submit one of the received counterparts signed by the arbitrators (together with the letter of appointment duly signed for acceptance by the arbitrators) for registration at the District Court referred to in Article 18 (3) of these Arbitration Rules. The Secretary shall forward one of the remaining signed counterparts by registered post to each of the parties (also informing them of the manner and period in which an appeal against the decision may be lodged), and one counterpart will be placed in the archives of the N.Z.V. The Secretary shall retain one of the received counterparts for any eventual publication.
4. Provisional awards shall not be deposited for registration, and shall therefore be recorded in at least 4 counterparts, of which 3 should be signed by the arbitrators.

5. If a Deed of Submission has been drawn up in accordance with Article 3 of these Arbitration Rules, this shall also be submitted for registration at the District Court.
6. The parties agree in advance that awards may be disclosed to third parties by the N.Z.V., provided that the parties will remain anonymous.

APPEAL

ARTICLE 20

1. Either party may appeal against the award by notice to be given by letter or by telefax or by e-mail to the President or the Secretary - this on penalty of forfeiture of the right to appeal - within 14 calendar days after the date when the Secretary's registered letter referred to in art. 19, par. 2, was sent, proof of which date shall be the certificate of posting issued by the post office.
2. Should either of the parties to the dispute have no residence or business address in The Netherlands, the period mentioned in par. 1 of this article shall be extended to 28 calendar days.
3. The other party may, in his turn, lodge a counter-appeal, even after the aforesaid time-limit has expired, but not later than at the first sitting of the appeal arbitrators.
4. If the appeal is withdrawn before the first sitting of the appeal arbitrators, the right to lodge a counter-appeal shall nevertheless remain. In this case the counter-appeal must be lodged within 14 calendar days after the date on which the registered letter from the President, announcing the withdrawal of the appeal, must be considered to have arrived at the post office of the residence or business address of the other party.
5. No appeal shall be allowed from an award to the extent that this concerns an assessment of the quality of goods.

ARTICLE 21

The appointment of the Appeal Arbitration Board shall be made in accordance with the provisions of art. 7.

ARTICLE 22

1. Within a period to be announced by the Chairman of the arbitrators by registered letter, the appellant must submit a written notice of appeal, in sixfold, containing all - argued - objections to the award in first instance, together with documentary evidence (if any), also in sixfold. If the aforesaid period is exceeded the right of appeal shall be forfeited, save if that period is extended by the arbitrators.
2. Articles 9, 10, 11, 12 and 14-19 inclusive shall apply also to the arbitration on appeal.
3. On appeal no new claim may be submitted except claims for interest, rent, damages and/or expenses which have become

due or have been incurred after the original claim was lodged.

4. A new defence may be submitted, provided that it is not inconsistent with the position taken in first instance, unless such defence on appeal is a consequence of facts which have become known after the case had been dealt with in first instance.

COSTS OF ARBITRATION

ARTICLE 23

1. The party lodging a request for arbitration or making a counterclaim, or lodging an appeal or counter-appeal, as the case may be, must pay the requisite deposit to the Treasurer within 10 working days. This period begins on the date on which the registered letter from the President, stating the amount to be deposited, has been sent.
2. The provisions of paragraph 1 of this article shall apply accordingly when the President has given notice that the deposit must be supplemented.
3. The President shall notify the Court of Arbitration about the receipt or non-receipt of any deposit, or about any supplementary deposit. The Court of Arbitration may suspend any procedure until the requested deposit or any supplementary deposit has been paid. In case of non-payment, the President may, on advice from the Court of Arbitration, determine that the arbitration has ceased, or that the claim, counterclaim, appeal or accessory appeal is considered to have been withdrawn.
4. The chairman of the arbitrators shall inform the President when a counterclaim or accessory appeal has been lodged.

ARTICLE 24

1. As a rule the costs of arbitration shall be awarded against the losing party. However, the arbitrators may order the costs to be shared by the parties, e.g. in a case where the parties have each lost in part.
2. If prior to the first sitting of the arbitrators in first instance, the losing party had offered the claimant a settlement in an amount equal to or higher than the amount awarded, increased by the amount which under art. 17 would be due for withdrawal of the arbitration, but that offer was not accepted, the other party shall be ordered to pay the costs of arbitration.

ARTICLE 25

1. In case of appeal, the costs of both instances shall as a rule be awarded against the losing party. The second sentence of par. 1 of art. 24 and also par. 2 of art. 24 shall apply accordingly.
2. If the quashing or alteration of the award is to some extent a consequence of the fact that in first instance one of the parties has failed to substantiate or elucidate his claim or

defence sufficiently, the appeal-arbitrators may order that party to pay all or part of the costs of the appeal.

ARTICLE 26

1. In their award the arbitrators shall determine the costs of the arbitration, inclusive of the charges for filing the award at the District Court Registry.
If the arbitrators think fit to do so, they may include in said costs the travelling and other expenses necessarily incurred by the successful party, as well as the costs of legal assistance and/or witnesses and summoning the latter, all such costs to be assessed by the arbitrators.
2. Arbitration costs due to the N.Z.V. and the arbitrators shall be recovered, as fully as possible, from the deposit paid for that purpose by the claimant or appellant.
If, or to such extent as, the costs of arbitration are not awarded against the party who has paid the deposit, the other party shall be ordered in the award to pay such costs to the party who has paid the deposit.
3. The party who pursuant to par. 1 of this article is to pay costs to the other party shall be ordered in the award to pay such costs to the other party.

ARTICLE 27

1. Except as provided in art. 8 with regard to arbitration by a single arbitrator, the costs to be paid to the N.Z.V. are the following:
 - (1) the fee due to the arbitrator(s), in the amount of € 250,-- each;
 - (2) any expenses incurred by the arbitrators in postage, telephone calls, legal assistance, registrar's services etc.;
 - (3) administration charges of a minimum of € 175,--;
 - (4) costs of filing at the District Court Registry, etc.;
2. In case of appeal, the fee of each of the arbitrators shall be € 400,--, and the provisions under (2), (3) and (4) of par. 1 of this article shall apply accordingly.
3. If at the time when the dispute arose neither party was a member of the N.Z.V., the charges mentioned under (1) and (3) in par. 1 of this article and the charges mentioned in par. 2 of this article shall be increased by 50%, with the exception of the costs of postage, telephone, etc., which remain unchanged.
4. The arbitrators have the power to increase their fees, as determined in these Rules, to a maximum of four times the amounts specified, if they consider there are grounds for doing so in view of the magnitude of the case to be adjudicated upon and the time they have spent on it. They shall notify the President of any such increase, if necessary also requesting a supplementary deposit from one or all of the parties.
5. The Board of the N.Z.V. has the power to change the amounts stated in this article and to appoint the date when such

change comes into force. Any and all changes determined by the Board of the N.Z.V. shall be announced to the members by circular letter, in such a way that there shall be an interval of at least one full calendar month between the date of despatch of the circular and the date when the change comes into force.

GENERAL PROVISIONS

ARTICLE 28

1. Working days shall be all calendar days except Saturdays, Sundays and public holidays applicable to any person involved in arbitration under these Rules.
Where these Rules mention that notice should be given in writing, any notice given to the addressee via e-mail, telefax or letter will be accepted.
3. The Board of the N.Z.V. has the power to nominate one or more of its members who shall be authorized to carry out all duties allocated in these Rules to the President. If the Board exercises this power, the members shall be informed thereof by circular letter.
4. In the event of any difference of opinion regarding the interpretation of any translation of these Rules, only the Dutch text shall be binding.
5. These Rules have been filed at the Registry of the District Courts in Amsterdam and Rotterdam and at the Chamber of Commerce in The Hague.

ARTICLE 29

Neither the N.Z.V., nor any member of its Board personally, nor the Secretary nor any arbitrator can be held liable for any act or omission with regard to an arbitration governed by these Rules.

TRANSITIONAL PROVISION

ARTICLE 30

These amended Rules came into force on 1 January 2017 and apply to disputes arising from transactions, commitments or agreements effected or entered into on or after 1 January 2017.

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